

# The Sociological Imagination

## Chapter One: The Promise

### C. Wright Mills (1959)

Nowadays people often feel that their private lives are a series of traps. They sense that within their everyday worlds, they cannot overcome their troubles, and in this feeling, they are often quite correct. What ordinary people are directly aware of and what they try to do are bounded by the private orbits in which they live; their visions and their powers are limited to the close-up scenes of job, family, neighborhood; in other milieux, they move vicariously and remain spectators. And the more aware they become, however vaguely, of ambitions and of threats which transcend their immediate locales, the more trapped they seem to feel.

Underlying this sense of being trapped are seemingly impersonal changes in the very structure of continent-wide societies. The facts of contemporary history are also facts about the success and the failure of individual men and women. When a society is industrialized, a peasant becomes a worker; a feudal lord is liquidated or becomes a businessman. When classes rise or fall, a person is employed or unemployed; when the rate of investment goes up or down, a person takes new heart or goes broke. When wars happen, an insurance salesperson becomes a rocket launcher; a store clerk, a radar operator; a wife or husband lives alone; a child grows up without a parent. Neither the life of an individual nor the history of a society can be understood without understanding both.

Yet people do not usually define the troubles they endure in terms of historical change and institutional contradiction. The well-being they enjoy, they do not usually impute to the big ups and downs of the societies in which they live. Seldom aware of the intricate connection between the patterns of their own lives and the course of world history, ordinary people do not usually know what this connection means for the kinds of people they are becoming and for the kinds of history-making in which they might take part. They do not possess the quality of mind essential to grasp the interplay of individuals and society, of biography and history, of self and world. They cannot cope with their personal troubles in such ways as to control the structural transformations that usually lie behind them.

Surely it is no wonder. In what period have so many people been so totally exposed at so fast a pace to such earthquakes of change? That Americans have not known such catastrophic changes as have the men and women of other societies is due to historical facts that are now quickly becoming 'merely history.' The history that now affects every individual is world history. Within this scene and this period, in the course of a single generation, one sixth of humankind is transformed from all that is feudal and backward into all that is modern, advanced, and fearful. Political colonies are freed; new and less

visible forms of imperialism installed. Revolutions occur; people feel the intimate grip of new kinds of authority. Totalitarian societies rise, and are smashed to bits - or succeed fabulously. After two centuries of ascendancy, capitalism is shown up as only one way to make society into an industrial apparatus. After two centuries of hope, even formal democracy is restricted to a quite small portion of mankind. Everywhere in the underdeveloped world, ancient ways of life are broken up and vague expectations become urgent demands. Everywhere in the overdeveloped world, the means of authority and of violence become total in scope and bureaucratic in form. Humanity itself now lies before us, the super-nation at either pole concentrating its most coordinated and massive efforts upon the preparation of World War Three.

The very shaping of history now outpaces the ability of people to orient themselves in accordance with cherished values. And which values? Even when they do not panic, people often sense that older ways of feeling and thinking have collapsed and that newer beginnings are ambiguous to the point of moral stasis. Is it any wonder that ordinary people feel they cannot cope with the larger worlds with which they are so suddenly confronted? That they cannot understand the meaning of their epoch for their own lives? That - in defense of selfhood - they become morally insensible, trying to remain altogether private individuals? Is it any wonder that they come to be possessed by a sense of the trap?

It is not only information that they need - in this Age of Fact, information often dominates their attention and overwhelms their capacities to assimilate it. It is not only the skills of reason that they need - although their struggles to acquire these often exhaust their limited moral energy.

What they need, and what they feel they need, is a quality of mind that will help them to use information and to develop reason in order to achieve lucid summations of what is going on in the world and of what may be happening within themselves. It is this quality, I am going to contend, that journalists and scholars, artists and publics, scientists and editors are coming to expect of what may be called the sociological imagination.

1

The sociological imagination enables its possessor to understand the larger historical scene in terms of its meaning for the inner life and the external career of a variety of individuals. It enables him to take into account how individuals, in the welter of their daily experience, often become falsely conscious of their social positions. Within that welter, the framework of modern society is sought, and within that framework the psychologies of a variety of men and women are formulated. By such means the personal uneasiness of individuals is focused upon explicit troubles and the indifference of publics is transformed into involvement with public issues.

The first fruit of this imagination - and the first lesson of the social science that embodies it - is the idea that the individual can understand her own experience and gauge her own fate only by locating herself within her period, that she can know her own chances in life only by becoming aware of those of all individuals in her circumstances. In many ways it is a terrible lesson; in many ways a magnificent one. We do not know the limits of humans capacities for supreme effort or willing degradation, for agony or glee, for pleasurable brutality or the sweetness of reason. But in our time we have come to know that the limits of 'human nature' are frighteningly broad. We have come to know that every individual lives, from one generation to the next, in some society; that he lives out a biography, and lives it out within some historical sequence. By the fact of this living, he contributes, however minutely, to the shaping of this society and to the course of its history, even as he is made by society and by its historical push and shove.

The sociological imagination enables us to grasp history and biography and the relations between the two within society. That is its task and its promise. To recognize this task and this promise is the mark of the classic social analyst. It is characteristic of Herbert Spencer - turgid, polysyllabic, comprehensive; of E. A. Ross - graceful, muckraking, upright; of Auguste Comte and Emile Durkheim; of the intricate and subtle Karl Mannheim. It is the quality of all that is intellectually excellent in Karl Marx; it is the clue to Thorstein Veblen's brilliant and ironic insight, to Joseph Schumpeter's many-sided constructions of reality; it is the basis of the psychological sweep of W. E. H. Lecky no less than of the profundity and clarity of Max Weber. And it is the signal of what is best in contemporary studies of people and society.

No social study that does not come back to the problems of biography, of history and of their intersections within a society has completed its intellectual journey. Whatever the specific problems of the classic social analysts, however limited or however broad the features of social reality they have examined, those who have been imaginatively aware of the promise of their work have consistently asked three sorts of questions:

- (1) What is the structure of this particular society as a whole? What are its essential components, and how are they related to one another? How does it differ from other varieties of social order? Within it, what is the meaning of any particular feature for its continuance and for its change?
- (2) Where does this society stand in human history? What are the mechanics by which it is changing? What is its place within and its meaning for the development of humanity as a whole? How does any particular feature we are examining affect, and how is it affected by, the historical period in which it moves? And this period - what are its essential features? How does it differ from other periods? What are its characteristic ways of history-making?
- (3) What varieties of men and women now prevail in this society and in this period? And what varieties are coming to prevail? In what ways are they selected and formed, liberated and repressed, made sensitive and blunted? What kinds of 'human nature' are revealed in the conduct and character we observe in this society in this period? And what

is the meaning for 'human nature' of each and every feature of the society we are examining?

Whether the point of interest is a great power state or a minor literary mood, a family, a prison, a creed - these are the kinds of questions the best social analysts have asked. They are the intellectual pivots of classic studies of individuals in society - and they are the questions inevitably raised by any mind possessing the sociological imagination. For that imagination is the capacity to shift from one perspective to another - from the political to the psychological; from examination of a single family to comparative assessment of the national budgets of the world; from the theological school to the military establishment; from considerations of an oil industry to studies of contemporary poetry. It is the capacity to range from the most impersonal and remote transformations to the most intimate features of the human self - and to see the relations between the two. Back of its use there is always the urge to know the social and historical meaning of the individual in the society and in the period in which she has her quality and her being.

That, in brief, is why it is by means of the sociological imagination that men and women now hope to grasp what is going on in the world, and to understand what is happening in themselves as minute points of the intersections of biography and history within society. In large part, contemporary humanity's self-conscious view of itself as at least an outsider, if not a permanent stranger, rests upon an absorbed realization of social relativity and of the transformative power of history. The sociological imagination is the most fruitful form of this self-consciousness. By its use people whose mentalities have swept only a series of limited orbits often come to feel as if suddenly awakened in a house with which they had only supposed themselves to be familiar. Correctly or incorrectly, they often come to feel that they can now provide themselves with adequate summations, cohesive assessments, comprehensive orientations. Older decisions that once appeared sound now seem to them products of a mind unaccountably dense. Their capacity for astonishment is made lively again. They acquire a new way of thinking, they experience a transvaluation of values: in a word, by their reflection and by their sensibility, they realize the cultural meaning of the social sciences.

2

Perhaps the most fruitful distinction with which the sociological imagination works is between 'the personal troubles of milieu' and 'the public issues of social structure.' This distinction is an essential tool of the sociological imagination and a feature of all classic work in social science.

Troubles occur within the character of the individual and within the range of his or her immediate relations with others; they have to do with one's self and with those limited areas of social life of which one is directly and personally aware. Accordingly, the statement and the resolution of troubles properly lie within the individual as a biographical entity and within the scope of one's immediate milieu - the social setting that

is directly open to her personal experience and to some extent her willful activity. A trouble is a private matter: values cherished by an individual are felt by her to be threatened.

Issues have to do with matters that transcend these local environments of the individual and the range of her inner life. They have to do with the organization of many such milieu into the institutions of an historical society as a whole, with the ways in which various milieux overlap and interpenetrate to form the larger structure of social and historical life. An issue is a public matter: some value cherished by publics is felt to be threatened. Often there is a debate about what that value really is and about what it is that really threatens it. This debate is often without focus if only because it is the very nature of an issue, unlike even widespread trouble, that it cannot very well be defined in terms of the immediate and everyday environments of ordinary people. An issue, in fact, often involves a crisis in institutional arrangements, and often too it involves what Marxists call 'contradictions' or 'antagonisms.'

In these terms, consider unemployment. When, in a city of 100,000, only one is unemployed, that is his personal trouble, and for its relief we properly look to the character of the individual, his skills and his immediate opportunities. But when in a nation of 50 million employees, 15 million people are unemployed, that is an issue, and we may not hope to find its solution within the range of opportunities open to any one individual. The very structure of opportunities has collapsed. Both the correct statement of the problem and the range of possible solutions require us to consider the economic and political institutions of the society, and not merely the personal situation and character of a scatter of individuals.

Consider war. The personal problem of war, when it occurs, may be how to survive it or how to die in it with honor; how to make money out of it; how to climb into the higher safety of the military apparatus; or how to contribute to the war's termination. In short, according to one's values, to find a set of milieux and within it to survive the war or make one's death in it meaningful. But the structural issues of war have to do with its causes; with what types of people it throws up into command; with its effects upon economic and political, family and religious institutions, with the unorganized irresponsibility of a world of nation-states.

Consider marriage. Inside a marriage a man and a woman may experience personal troubles, but when the divorce rate during the first four years of marriage is 250 out of every 1,000 attempts, this is an indication of a structural issue having to do with the institutions of marriage and the family and other institutions that bear upon them.

Or consider the metropolis - the horrible, beautiful, ugly, magnificent sprawl of the great city. For many members of the upperclass the personal solution to 'the problem of the city' is to have an apartment with private garage under it in the heart of the city and forty miles out, a house by Henry Hill, garden by Garrett Eckbo, on a hundred acres of private land. In these two controlled environments - with a small staff at each end and a private helicopter connection - most people could solve many of the problems of personal

milieux caused by the facts of the city. But all this, however splendid, does not solve the public issues that the structural fact of the city poses. What should be done with this wonderful monstrosity? Break it all up into scattered units, combining residence and work? Refurbish it as it stands? Or, after evacuation, dynamite it and build new cities according to new plans in new places? What should those plans be? And who is to decide and to accomplish whatever choice is made? These are structural issues; to confront them and to solve them requires us to consider political and economic issues that affect innumerable milieux.

In so far as an economy is so arranged that slumps occur, the problem of unemployment becomes incapable of personal solution. In so far as war is inherent in the nation-state system and in the uneven industrialization of the world, the ordinary individual in her restricted milieu will be powerless - with or without psychiatric aid - to solve the troubles this system or lack of system imposes upon him. In so far as the family as an institution turns women into darling little slaves and men into their chief providers and unweaned dependents, the problem of a satisfactory marriage remains incapable of purely private solution. In so far as the overdeveloped megalopolis and the overdeveloped automobile are built-in features of the overdeveloped society, the issues of urban living will not be solved by personal ingenuity and private wealth.

What we experience in various and specific milieux, I have noted, is often caused by structural changes. Accordingly, to understand the changes of many personal milieux we are required to look beyond them. And the number and variety of such structural changes increase as the institutions within which we live become more embracing and more intricately connected with one another. To be aware of the idea of social structure and to use it with sensibility is to be capable of tracing such linkages among a great variety of milieux. To be able to do that is to possess the sociological imagination.

3

What are the major issues for publics and the key troubles of private individuals in our time? To formulate issues and troubles, we must ask what values are cherished yet threatened, and what values are cherished and supported, by the characterizing trends of our period. In the case both of threat and of support we must ask what salient contradictions of structure may be involved.

When people cherish some set of values and do not feel any threat to them, they experience well-being. When they cherish values but do feel them to be threatened, they experience a crisis - either as a personal trouble or as a public issue. And if all their values seem involved, they feel the total threat of panic.

But suppose people are neither aware of any cherished values nor experience any threat? That is the experience of indifference, which, if it seems to involve all their values, becomes apathy. Suppose, finally, they are unaware of any cherished values, but still are

very much aware of a threat? That is the experience of uneasiness, of anxiety, which, if it is total enough, becomes a deadly unspecified malaise.

Ours is a time of uneasiness and indifference - not yet formulated in such ways as to permit the work of reason and the play of sensibility. Instead of troubles - defined in terms of values and threats - there is often the misery of vague uneasiness; instead of explicit issues there is often merely the beat feeling that all is somehow not right. Neither the values threatened nor whatever threatens them has been stated; in short, they have not been carried to the point of decision. Much less have they been formulated as problems of social science.

In the thirties there was little doubt - except among certain deluded business circles that there was an economic issue which was also a pack of personal troubles. In these arguments about 'the crisis of capitalism,' the formulations of Marx and the many unacknowledged reformulations of his work probably set the leading terms of the issue, and some people came to understand their personal troubles in these terms. The values threatened were plain to see and cherished by all, the structural contradictions that threatened them also seemed plain. Both were widely and deeply experienced. It was a political age.

But the values threatened in the era after World War Two are often neither widely acknowledged as values nor widely felt to be threatened. Much private uneasiness goes unformulated; much public malaise and many decisions of enormous structural relevance never become public issues. For those who accept such inherited values as reason and freedom, it is the uneasiness itself that is the trouble; it is the indifference itself that is the issue. And it is this condition, of uneasiness and indifference, that is the signal feature of our period.

All this is so striking that it is often interpreted by observers as a shift in the very kinds of problems that need now to be formulated. We are frequently told that the problems of our decade, or even the crises of our period, have shifted from the external realm of economics and now have to do with the quality of individual life - in fact with the question of whether there is soon going to be anything that can properly be called individual life. Not child labor but comic books, not poverty but mass leisure, are at the center of concern. Many great public issues as well as many private troubles are described in terms of 'the psychiatric' - often, it seems, in a pathetic attempt to avoid the large issues and problems of modern society. Often this statement seems to rest upon a provincial narrowing of interest to the Western societies, or even to the United States - thus ignoring two-thirds of mankind; often, too, it arbitrarily divorces the individual life from the larger institutions within which that life is enacted, and which on occasion bear upon it more grievously than do the intimate environments of childhood.

Problems of leisure, for example, cannot even be stated without considering problems of work. Family troubles over comic books cannot be formulated as problems without considering the plight of the contemporary family in its new relations with the newer institutions of the social structure. Neither leisure nor its debilitating uses can be

understood as problems without recognition of the extent to which malaise and indifference now form the social and personal climate of contemporary American society. In this climate, no problems of 'the private life' can be stated and solved without recognition of the crisis of ambition that is part of the very career of people at work in the incorporated economy.

It is true, as psychoanalysts continually point out, that people do often have 'the increasing sense of being moved by obscure forces within themselves which they are unable to define.' But it is not true, as Ernest Jones asserted, that 'man's [SIC] chief enemy and danger is his [SIC] own unruly nature and the dark forces pent up within him [SIC].' On the contrary: 'man's chief danger' today lies in the unruly forces of contemporary society itself, with its alienating methods of production, its enveloping techniques of political domination, its international anarchy - in a word, its pervasive transformations of the very 'nature' of human beings and the conditions and aims of their life.

It is now the social scientist's foremost political and intellectual task - for here the two coincide - to make clear the elements of contemporary uneasiness and indifference. It is the central demand made upon her by other cultural workers - by physical scientists and artists, by the intellectual community in general. It is because of this task and these demands, I believe, that the social sciences are becoming the common denominator of our cultural period, and the sociological imagination our most needed quality of mind.